



Your DIY Home Survey

Thank you for taking the time to complete your survey. Please fill out this form as you survey the water use in your home. When you have finished, please return to the DIY Home Survey webpage and input your results. The input form will show how much water you are currently using in different areas of your home, as well as providing you with useful information to help you save water and save money.

Before you begin your DIY Home Survey, please watch the short videos on the website in order to help you carry out the different tasks.

To complete this survey you will need:

- a stopwatch (or a watch with a second hand)
- a pen/pencil
- a bucket/basin
- a measuring jug
- this survey form

- Q1.** How many people in each age group live in your home? under 16 yrs 16-60 yrs over 60 yrs
- Q2.** Is your water supply metered? Yes No Not sure
(if unsure, you can find out this information by checking your water bill)

Toilets

Toilet flushing is typically the largest area of water use in the home and may account for one third of your total household consumption. Modern dual-flush toilets, with the option of a short flush, are the most water efficient. However if you have an older toilet with a bigger cistern you can still save water.

- Q3.** How many of each type of toilet do you have in your home?
- Standard single-flush cistern (purchased before 1st Jan 2001) Dual-flush cistern (button operated with 2 flush options) High level cistern (operated using a flush chain)
- (purchased after 1st Jan 2001)
- Slimline single-flush cistern (cistern taller to accommodate for slimness) Concealed single or double flush cistern (cistern and pipework concealed behind purpose built units)

Showers

Unlike washing machines or toilets that use fixed volumes of water per cycle or flush, the volume of water used by a shower depends on user behaviour and water pressure.

- Q4.** Do you have a shower in your home? Yes No (if no, please go to Q9)
- Q5.** If yes, how many showers do you have in your home?
- Q6.** To calculate the flow rate of your shower(s) please follow the instructions below. You can also return to the website to watch the shower section of the video which shows you exactly what to do.
- Hold the showerhead in the bucket
 - Using your normal settings turn the shower on for 10 seconds (use stopwatch)
 - Carefully pour the water from the bucket in to the measuring jug
 - Measure the amount of water in the measuring jug and enter below
 - Repeat for all showers in your home

What is the flow rate of your shower(s)? If necessary please continue on a separate page.

Shower 1 litres per 10 seconds Shower 2 litres per 10 seconds Shower 3 litres per 10 seconds

- Q7.** What is the average length of time spent in the shower by each person in your home?
- | | 5 mins or less | 6-10 mins | 11-15 mins | more than 15 mins |
|----------|--------------------------|--------------------------|--------------------------|--------------------------|
| Person 1 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Person 2 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Person 3 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Person 4 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Person 5 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
- Q8.** How many showers are taken by each person in your home in an average week?
- | | Number of showers |
|----------|----------------------|
| Person 1 | <input type="text"/> |
| Person 2 | <input type="text"/> |
| Person 3 | <input type="text"/> |
| Person 4 | <input type="text"/> |
| Person 5 | <input type="text"/> |



Basins and Taps

Did you know that a dripping tap can waste as much as 26 litres of water a day? This is enough for 52 pots of tea!

Q9. Do you have any dripping taps in your home? Yes No (if no, please go to Q13)

Q10. If yes, how many taps are dripping?

Q11. To calculate the amount of water wasted by your dripping tap(s) every day, please follow the instructions (for each dripping tap). You can also return to the website to watch the dripping tap section of the video which shows you exactly what to do.

- Ensure the taps are turned off fully
- Using your stopwatch, count the number of drips in 30 seconds for each tap and write the numbers below – if the tap is dripping too fast to count the individual drips, please indicate this below

What is the flow rate of your shower(s)? If necessary please continue on a separate page.

	Drips per 30 seconds	Dripping too fast to count
Dripping tap 1	<input type="text"/>	<input type="text"/>
Dripping tap 2	<input type="text"/>	<input type="text"/>
Dripping tap 3	<input type="text"/>	<input type="text"/>

Q12. Do you plan to have the dripping tap(s) repaired? Yes No

Q13. How many people in your household leave the tap running when cleaning your teeth?

Outdoors

Gardening is a popular pastime and the garden itself is a great place to enjoy sunny days. Whilst we understand that water is needed to keep gardens at their best there are many ways in which water can be saved in the garden and outdoors.

Q14. Do you have a garden? Yes No (if no, please go to Q16)

Q15. What method do you use to water your garden (tick all that apply)?

- Hose
- Sprinkler
- Watering can
- Water butt
- Do not water garden
- Other _____

Q16. Do you have hanging baskets and/or pot plants? Yes No

Q17. Do you use a hose to wash your car? Yes No

You have now finished your DIY Home Survey. If you return to the webpage www.eswater.co.uk/diyhomesurvey.aspx and input these results we will provide you with information and ideas to help you save water, and save money. Essex & Suffolk Water customers can also register for water efficient devices (where appropriate) and for a free gift.

Thank you for taking the time to complete the DIY Home Survey. If you require any further information please do not hesitate to contact us either by email at demand.planning@eswater.co.uk or by telephone on 01245 212934.