

When you need to apply to The Sewerage Undertaker for a Sewer Connection

If you are proposing to carry out one of the following as part of your proposed building works, you are required to apply to The Sewerage Undertaker for a sewer connection under Section 106 of The Water Industry Act 1991, before work takes place: -

- i. Connecting new, existing or altered premises directly to the public sewer for the purposes of discharging foul and/or surface water flows.
- ii. Connecting new, existing or altered premises indirectly to the public sewer for the purposes of discharging foul and/or surface water flows.
- iii. Making additional direct or indirect connections to the public sewer for existing or altered premises for the purposes of discharging foul or surface water flows.

Please note the following exceptions to i, ii & iii above. Should your proposal comply with all the following criteria you are not required to apply for a sewer connection: -

- The connection will serve altered premises, with an existing sewer connection and a new postal address will not be created.
- The connection will be made indirectly to the public sewer
- The connection is for foul only, with no proposals to discharge surface water to the public sewer.

Once you have established that you are required to make an application, please contact the Sewerage Undertaker using the contact details below to obtain the relevant application pack.

It is an offence under Section 106 of the Water Industry Act 1991 to connect directly or indirectly to the public sewer without approval and where necessary, without giving reasonable notice for subsequent inspections to take place. Under Section 109 of the same act, The Sewerage Undertaker has the right to remove such connections and recover all associated costs from the offending party.

Please be aware also that your water provider will make us aware that a water connection has been made and we may deduce from this that a sewer connection has also been made without our knowledge/approval.

Definitions

Direct Sewer Connection – A connection made directly to the public sewer by physically breaking into the pipe/manhole or by constructing a new manhole on the public sewer.

Indirect Sewer Connection – A connection made to an existing private drain/sewer that is already connected to the public sewer.

In the context of the above, premises relates to residential, commercial or industrial buildings.

Sewerage Undertaker – The Sewerage Undertaker is the Water Company responsible for providing a sewerage service within your area, however, please note that this maybe a different company to the Water Undertaker that provides the water service.

If your proposed building works are taking place within the Veolia Water East (formerly Tendring Hundred) or Cambridge Water area, the Sewerage Undertaker will be Anglian Water. If your proposed building works are within the southern fringes of the Essex and Suffolk water area or the Three Valleys water area, the Sewerage Undertaker will be either Anglian Water or Thames Water.

The contact details for Anglian Water and Thames Water are as follows: -

Anglian Water,

Developer Services,
PO Box 495,
Huntingdon.
PE29 6YY
0845 606 6087

www.anglianwater.co.uk, click on 'Developers' and then 'connect to the public sewer'.

Thames Water,

Third Floor West
Clearwater Court
Vastern Road
Reading
Berkshire
RG1 8DB

Call the Developer Services helpdesk on 0845 850 2777. Lines are open weekdays from 8am to 5pm.

developer.services@thameswater.co.uk

Pre development enquiries

The Planning and Equivalence Team in Anglian Water offers a pre development service for Developers in the Anglian Water region. The team aim to provide the following information within 15 days of receiving a completed pre development enquiry form.

Water and Sewerage:

- Images of Anglian Water apparatus showing water mains and sewerage assets in the vicinity of the proposed development site.
- Details of any water and sewerage assets within or close to the site boundary and easement or divisionary requirement information.

- Details of any reinforcement work required to serve the proposed development site.
- Confirmation of available water supply and sewer network capacity check and potential connection points.
- Indicative budgetary costs where possible.
- Trade effluent advisory information

Planning and Equivalence Team
PO Box 1067
Peterborough
PE1 9JG
01733 414690

planningliaison@anglianwater.co.uk

www.anglianwater.co.uk, click on 'Developers' and then 'planning your development'.