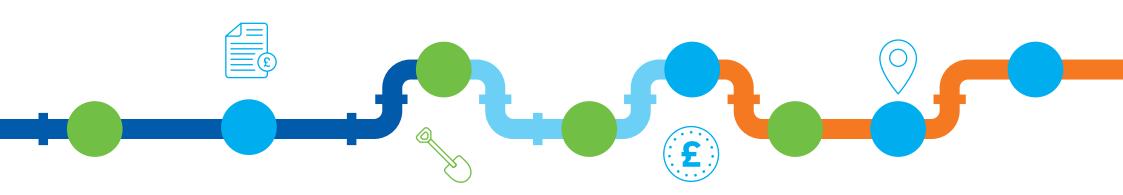


SLP CONNECTION PROCESS

This leaflet is a guide to support our customers through the self-lay process and includes details to explain what is required at each stage.

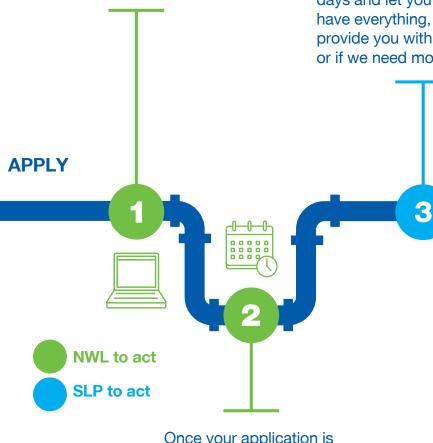


You submit your Point of Connection (POC) application on the portal (if required). We will respond within 5 calendar days to let you know if we have everything we need, to provide you with a POC.

You submit your application for the non-contestable costs, costs for any contestable work you want us to carry out and pay your application and design fee / design checking fee. We will respond within **5 calendar** days and let you know if we have everything, if we need to provide you with a quotation, or if we need more information.

To accept the proposal, you submit a fully completed self-lay schedule together with the land registry title drawing and Title Deed pay the legal fees and charges for the non-contestable work and any contestable work you've asked us to carry out.

Upon receipt of the WAA, you obtain the signatures of all parties and return the completed document to us along with a signed copy of your water mains design.



Once your application is complete; We will issue a POC response letting you know the point on our network where you can connect. You will receive the response within 14 calendar days.

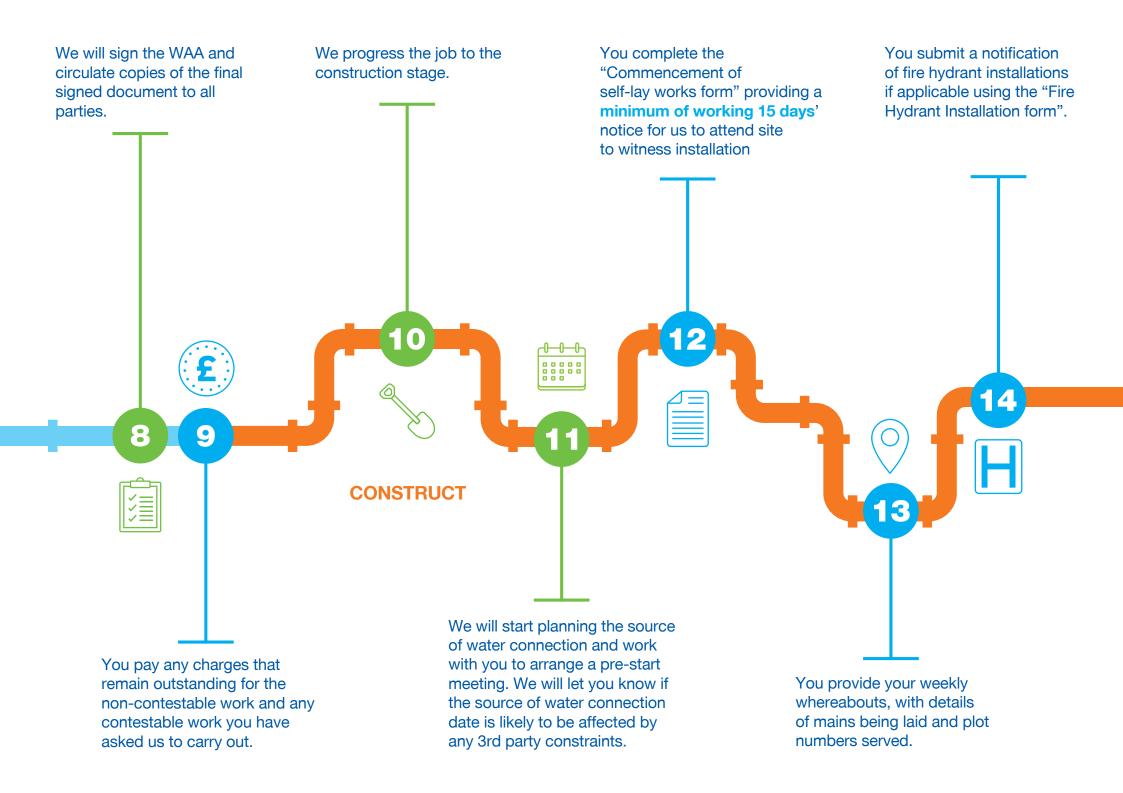
We will issue the quotation for the non-contestable work and any contestable work you want us to carry out. You will receive the quote within 28 calendar days if you have asked us to provide the design, or within 14 calendar days if you have asked us to approve your design. For complex sites and those with more than 500 houses, the timescales will be 42 or 21 calendar days respectively.

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We validate the schedule submission to make sure it is complete, check the source of water connection date and that the legal fees have been paid. If everything is complete, we will issue the Water Adoption Agreement (WAA) within 7 calendar days.

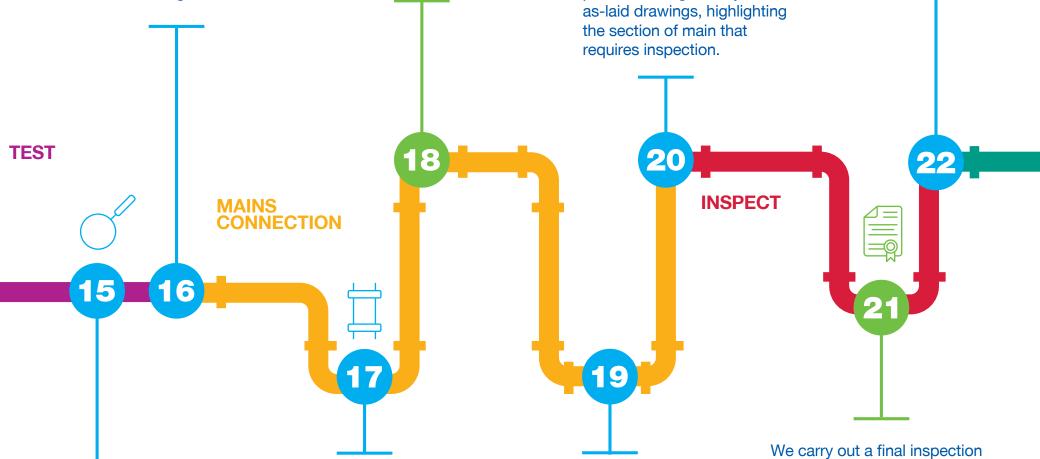
WATER



You will provide us with the results of your pressure test and chlorination by submitting the "Self-Lay Mains Scheme Commissioning form".

We will confirm acceptance of your request and approve your routine inline mains connection onto our main. You request your final inspection by completing the "Request for interim/ final inspection form" and provide a .dwg file of your as-laid drawings, highlighting the section of main that requires inspection.

You arrange the remediation of any defects identified during our final inspection.



You notify us via the "Commencement for testing and sampling form" with a minimum of 5 working days' notice that you will be Pressure Testing and Chlorinating the main.

You complete your request for approval to make the inline mains connection by returning the "Request for Routine Inline Mains Connection" form giving a minimum of 5 working days' notice.

When you have completed the connection works, you submit a downstream sample result from the connected main by providing a copy of your certificate of analysis results from your testing provider. We carry out a final inspection to determine whether the main meets the required standard as per our published Design & Construction Specification document. We record any defects identified that require remediation and issue details to you.

